Our ref: APPU:005717 / Regulatory Services Date: 29th June 2023

Wolstanton Social Club Limited Pitgreen Lane Newcastle under Lyme Staffordshire ST5 0DQ

Dear Sir/Madam

Community Protection Warning Letter Anti-Social Behaviour (Crime and Policing) Act 2014 – section 43

I am satisfied on reasonable grounds that conduct listed below, which is persistent and continuing is having a detrimental effect on the quality of life of those in the locality. This conduct is also considered to be unreasonable.

The nature of the conduct is as follows:

Allowing patrons and visitors to your premises at Wolstanton Social Club to act in such a manner to cause nuisance, annoyance, alarm and distress to others, including raised voices, shouting and urinating in public whilst using the external areas of your premises during the late evening and night when licensable activity is taking place.

This warning must be considered as formal notification to address the conduct identified. Please note the following actions and timescales advised.

Action(s) advised	Timescale for Action(s)			
1. Take all necessary steps to ensure that neither you or any patron or visitor to your premises at Wolstanton Social Club shall act in such a manner as to cause nuisance, annoyance, harassment, alarm or distress to the public, which includes raised voices, shouting and urinating in public whilst licensable activity is taking place on your premises.	1.	Immediately thereafter	and	ongoing
2. Provide a manned contact telephone number for complaints during all times that the premises is open.	2.	Immediately thereafter	and	ongoing
3. Record and retain complaints received and action taken in writing, to be produced on request and to provide such details within 7 days of a request being made by an Officer of Newcastle under Lyme Borough Council or Staffordshire Police	3.	Immediately thereafter	and	ongoing
4. Advise the local authority in writing how you have implemented these measures.	4.	7 days		

If you have any questions about the content of this warning or believe that the things that are being asked of you are unreasonable please contact the undersigned in writing.

THE WARNING WILL REMAIN IN PLACE UNTIL: 29/06/2024

If you fail to do the above actions within the timescales given then the appropriate agency within the Community Safety Partnership will consider serving you with a Community Protection Notice (CPN). This notice will tell you the things that you must do to put these problems right – if you fail to do so without reasonable excuse:

- (i) You may be issued with a fixed penalty notice of £100 (payable within 14 days)
- (ii) You may be prosecuted. If you are prosecuted and convicted the maximum penalty is a fine not exceeding level 4 on the standard scale for an individual (currently £2,500) or unlimited fine in the case of a body;
- (iii) The court may make whatever order the court thinks appropriate for ensuring that what the notice requires to be done is done.
- (iv) An order under this section may in particular require you
 - (a) to carry out specified work, or
 - (b) to allow specified work to be carried out by on behalf of a specified local authority
- (v) The court may require you to surrender possession of any item(s) used in your failure to comply with the Notice, to a constable or to a person representing the local authority. The court may require this item to be destroyed or disposed of. A justice of the peace may issue a warrant, authorising a constable or authorised person to enter your premises to seize the item(s).

We will also consider what other action may be required to stop the problems which may include criminal action, if a criminal offence has been committed, another form of civil action, such as applying for an ASB Injunction, or notifying your landlord (where relevant) if we feel that breaches of your tenancy agreement/lease has occurred.

Issuing officer: ^k Mrs Karen Benson

Issue Date: 29 June 2023

Environmental Health Officer Direct Line: 01782 742523 Email: karen.benson@newcastle-staffs.gov.uk

Data Protection.

Newcastle under Lyme Borough Council is committed to protecting the privacy and security of your personal information. We aim for full transparency on how we gather, use, and share your personal information in accordance with the Data Protection Act 2018 and General Data Protection Regulations (EU 2016/679) and are registered as a Data Controller. Further details can be found at https://www.newcastle-staffs.gov.uk/data-protection-freedom-information-1/data-protection

Where necessary for the Council's Regulatory, Public Health and Community Safety functions, e.g. Building Control, Environmental Health, Licensing, Planning, Anti-Social Behaviour, Crime Prevention and Reduction, Safeguarding; information obtained about you and persons connected with you may be held and processed by the Council. This may also be shared with others under information sharing protocols or where required or allowed by law. Such information will only be held by the Council for as long as necessary and in line with our published Retention Policy. For more information on how your data is handled please see the Privacy Notice on our website: https://www.newcastle-staffs.gov.uk/privacy-notices/privacy-notice